

Disney Cruise Line

Before Leaving Home: Know Before You Go



Discover what you need to do to prepare for your Disney cruise—before making your way to the cruise terminal.

Last Updated: **April 26, 2022**

1- Create an Account on the Safe Passage Website by Inspire Diagnostics

In order to sail, beginning 15 days prior to sailing, every Guest must individually create an account associated with their reservation(s) on the [Safe Passage website](#) by Inspire Diagnostics, Disney Cruise Line's third-party partner for COVID-19 testing and vaccination verification. Parents and legal guardians may use their own accounts to submit test results on behalf of their children under the age of 18 prior to sailing. An account cannot be created sooner than 15 days prior to sailing.

Vaccination documentation must reflect the following:

- Full name, matching the name on your Disney Cruise Line reservation
- Date of birth
- Name of first vaccine and the date of your first dose

- Name of second vaccine and the date of your second dose

If your information is listed in multiple documents, please upload images of all. Please also bring your documentation with you to the port.

2- Download the Disney Cruise Line Navigator App

If you haven't done so already, be sure to [download the latest version of our app](#) on your mobile device, with location services and notifications enabled. With the latest version of the Disney Cruise Line Navigator app, you can review your reservation details and check in and schedule a port arrival time. Additionally, you'll be able to book premium experiences like beverage tastings and dinner at any of the adult-exclusive restaurants. On board, you can also communicate directly with Guest Services and other onboard teams via our new live chat feature.

3- Complete Online Check-In

Online check-in begins 30 days prior to your sail date. Please complete your Online Check-In at least one day prior to the date you set sail. This step-by-step process includes filling out important cruise documents, in addition to selecting a port arrival time, which you'll need to do before you make your way to the terminal. **Please note: All Guests—including Platinum Members—are required to select a port arrival time before making their way to the cruise terminal.** Completing Online Check-In in advance helps reduce the time at the cruise terminal before you board the ship. Guests will not be permitted at the terminal or in parking areas before their scheduled arrival time. Guests who arrive early will be asked to return at their scheduled arrival time, and Guests arriving after their scheduled time may be delayed and asked to wait behind those arriving at their scheduled time. [Begin Online Check-In.](#)

4- Complete the Pre-Trip Embarkation Health Questionnaire

All Guests are required to complete a health questionnaire prior to arriving at the terminal. The form can be found on the [Disney Cruise Line Navigator App](#) on Embarkation Day. In addition, an email will be sent to all Guests with a link where Guests can fill out the questionnaire online. [Read our Privacy Policy.](#)

5- Reserve Premium Activities

Premium activities—experiences that are not included in the cruise fare, such as adult-exclusive dining, beverage tastings and Port Adventures—can be reserved [online via My Reservations](#) or through the [Disney Cruise Line Navigator app](#). Cruise reservations must be paid in full in order to book premium activities. Keep in mind, new inventory may become available at any time. Be sure to check [online](#) or on the app for the latest updates.

6- Link Your Reservations

If you haven't already done so, please link the cruise reservations of everyone you plan to travel with (including all family and friends) [online](#) or via the [Disney Cruise Line Navigator app](#), so you can be sure that everyone will be seated together for dinner and sharing the same service team—with one family or travel party per table.

7- Post-Cruise Testing Service for Guests Returning Home

Some Guests may be required by their home country or state public health authorities to show proof of a negative COVID-19 antigen or PCR test result before returning home by air. Inspire Diagnostics, Disney Cruise Line's third-party testing provider, offers this optional service for \$98.33 per person for PCR testing, and \$41.40 per person for antigen testing. Guests are responsible for knowing what type of test their home country/state requires (PCR or antigen), and the window of time in which it must be conducted. Testing is conducted at the terminal after debarking the ship. Results take approximately 45 minutes to 2 hours, depending on the type of test. This service is available for cruises beginning on or after January 31, 2022. For more information and to book an appointment, visit the [Safe Passage](#) website.

Things to Bring

Here are some important things you'll need to pack and bring with you for your upcoming cruise.

- **Negative COVID Test Results, Proof of Vaccination or 90-Day-Recovered Documentation**

It is strongly recommended that Guests bring to the terminal on Embarkation Day their negative COVID-19 PCR test result or vaccination card showing their final

dose was administered at least 14 days prior to sailing. If you have been identified as 90-Day-Recovered, bring your documentation (physician letter and test result) with you.

- **Your Mobile Device with the Latest Version of the Disney Cruise Line Navigator App**

Receive reminders, updates and key information before your cruise, including your port arrival time, and take advantage of innovative new features while on board the ship such as our Crew Member live chat and the ability to reserve premium activities. [Download the Disney Cruise Line Navigator app.](#)

- **Face Coverings**

Face coverings are not required for Guests outdoors while on board the ship and at designated locations on Castaway Cay. Face coverings are optional in most indoor locations throughout the ship. Guests under 5 years of age who are currently ineligible to be vaccinated will be required to wear face coverings in Youth Activity spaces and in the Bibbidi Bobbidi Boutique; and, while not required, we continue to strongly recommend these Guests wear a face covering in all other indoor locations. Face coverings are optional on motorcoach transportation and in the Disney Cruise Line Terminal but may be required in ports of call based on local government requirements.

- **Luggage**

We strongly recommend all bags and luggage be checked in. All checked luggage will undergo a sanitation process. Please note: Guests 21 years of age and older are allowed to bring a maximum of 2 bottles of wine or one 6-pack of beer in their carry-on luggage. Additional alcohol beyond this limit or discovered in checked luggage will be discarded. Bringing liquors and spirits (including powdered alcohol) on board is prohibited. [Learn more about boarding requirements on Embarkation Day.](#)

- **Special Needs**

If you are a Guest with special needs, please contact us at SpecialServices@disneycruise.com at least 30 days prior to your sail date for more information.

- **Additional Resources**

Please be sure to review the following information before you make your way to the cruise terminal:

- ✓ [Travel Documentation](#)
 - ✓ [Packing List for Disney Cruises](#)
 - ✓ [Dress Code](#)
 - ✓ [Prohibited Items](#)
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